

2023 SUMMARY OF BENEFITS

January 1, 2023 – December 31, 2023

The Health Plan SecureCare - Option I, MA Only (HMO) H3672-014

A Medicare Advantage Plan

This plan does not cover Part D Prescription Drugs

Our service area includes the following counties in **Ohio**:

Adams, Ashland, Athens, Carroll, Clinton, Columbiana, Coshocton, Crawford, Cuyahoga, Delaware, Fairfield, Fayette, Franklin, Gallia, Geauga, Highland, Hocking, Holmes, Jackson, Knox, Lake, Lawrence, Licking, Lorain, Madison, Mahoning, Medina, Meigs, Morgan, Morrow, Perry, Pickaway, Pike, Portage, Richland, Ross, Stark, Summit, Trumbull, Tuscarawas, Vinton and Wayne.

This document is available in other formats such as braille, large print and audio CD. For additional information on available formats, call us at **1.877.847.7915 (TTY: 711)**.

INTRODUCTION

The benefit information provided in this booklet is a summary of what we cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, access our Evidence of Coverage online at healthplan.org/medicare. Or call us to request a copy.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at <u>medicare.gov</u> or get a copy by calling 1.800.MEDICARE (1.800.633.4227), 24 hours a day, 7 days a week. TTY users should call 1.877.486.2048.

The Health Plan SecureCare (HMO) is an HMO plan with a Medicare contract. Enrollment in The Health Plan SecureCare (HMO) depends on contract renewal.

ELIGIBILITY

To join The Health Plan SecureCare - Option I, MA Only (HMO) you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area.

WHICH DOCTORS, HOSPITALS AND PHARMACIES CAN I USE?

This is a Health Maintenance Organization (HMO) plan. This means that The Health Plan SecureCare - Option I, MA Only (HMO) has a network of doctors, hospitals, pharmacies and other providers. You can see current provider lists on our website at healthplan.org/medicare. Or call us and we will send you a copy.

Our plan requires you to choose an in-network doctor to be your primary care provider (PCP). We do <u>not</u> require a referral from your PCP to see network providers, including network specialists, for covered services. However, some services do require prior authorization from the plan. Contact us for additional information. Even though your PCP is not required to refer you, we recommend that they help with coordinating your care. If you use providers that are not in our network, the plan may not pay for these services.

HOW TO REACH US

If you are a member, call toll-free: 1.877.847.7907 (TTY:711)

If you are not a member, call toll-free: 1.877.847.7915 (TTY:711)

Hours of operation:

- October 1 to March 31, 8:00 a.m. to 8:00 p.m. Eastern, 7 days a week.
- April 1 to September 30, 8:00 a.m. to 8:00 p.m. Eastern, Monday through Friday.

Or visit our website: healthplan.org/medicare

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Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1.877.847.7915 (TTY: 711)**.

Understanding the Benefits

- □ The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit healthplan.org/medicare or call **1.877.847.7915 (TTY: 711)** to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

Understanding Important Rules

- □ You must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- □ Benefits, premiums and/or copayments/co-insurance may change on January 1, 2024.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

PREMIUMS & BENEFITS	THE HEALTH PLAN SECURECARE- OPTION I, MA ONLY (HMO) H3672-014
Monthly Plan Premium	\$0
	You must continue to pay your Medicare Part B premium.
Part B Premium Reduction	This plan will reduce your monthly Part B premium by up to \$15.
Annual Medical Deductible	This plan does not have a medical deductible.
Maximum Out-of-Pocket	\$3,900 annually
Responsibility (Does not include prescription drugs)	This is the most that you will pay out of pocket for in-network covered Medicare Part A and Part B services in 2023. The amounts you pay for copayments and coinsurance for these covered services count towards the maximum out-of-pocket amount.
Inpatient Hospital Coverage*	Days 1-5: \$250 copay per day
(Per admission or stay)	Days 6-90: \$0 copay
	Days 91 and beyond: \$0 copay
	Our plan covers an unlimited number of days for an inpatient hospital stay.
Outpatient Hospital Coverage*	\$250 copay for outpatient surgeries
	\$0 copay for diagnostic colonoscopies
	\$150 copay for observation visits
Ambulatory Surgical Center*	\$250 copay
Doctor Visit - Primary Care Provider	\$0 copay
Doctor Visit - Specialist*	\$35 copay No referral needed. However, organizational authorization may be required for out-of-network and tertiary specialists.

PREMIUMS & BENEFITS	THE HEALTH PLAN SECURECARE- OPTION I, MA ONLY (HMO) H3672-014
Preventive Care	Medicare-covered zero cost sharing preventive services*
(Medicare–covered zero cost sharing preventive services)	\$0 copay for the following: Abdominal aortic aneurysm screening Alcohol misuse screening and counseling Bone mass measurement (bone density) Cardiovascular disease screenings Cardiovascular disease (behavioral therapy) Cervical and vaginal cancer screening Colorectal cancer screening
	Multi-target stool DNA test
	Screening barium enemas
	Screening colonoscopies
	Screening fecal occult blood tests
	 Screening flexible sigmoidoscopies Depression screening Diabetes screening Diabetes self-management training Glaucoma tests Hepatitis B Virus (HBV) infection screening Hepatitis C screening test HIV screening Lung cancer screening) Nutrition therapy services Obesity screening and counseling One-time "Welcome to Medicare" preventive visit Prostate cancer screening Sexually transmitted infection screening and counseling Vaccines
	COVID-19 vaccines
	• Flu shots
	Hepatitis B shots
	Pneumococcal shots
	Tobacco use cessation counseling Yearly "Wellness" Visit
	Any other preventive services approved by Medicare during the contract year will be covered
	Annual Physical Exam
	\$0 copay for 1 exam per year

PREMIUMS & BENEFITS	THE HEALTH PLAN SECURECARE- OPTION I, MA ONLY (HMO) H3672-014
Emergency Care (Worldwide)	\$90 copay
	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for emergency care. Covered emergency services outside of U.S. have a \$25,000 annual plan maximum.
Urgently Needed Services	\$45 copay
	If you are admitted to the hospital within 24 hours, you do not have to pay your share of the cost for urgently needed services.
Diagnostic Radiological	\$0 or \$150 copay
Service* (such as MRIs, CT scans)	\$150 for CT scans, MRI, MRA, PET and SPECT scans. \$0 copay for all diagnostic mammograms and diagnostic bone density exams.
Therapeutic Radiological Services* (such as radiation treatment for cancer)	20% co-insurance
Lab Services	\$0 copay
Diagnostic Tests and Procedures	\$50 copay
Outpatient X-rays*	\$50 copay for Medicare-covered X-ray services
Hearing Services	Medicare-covered hearing exam: \$35 copay
	Routine Hearing
	Hearing exam: \$0 copay for one exam every year
	Hearing aids: Hearing aids are covered up to one per ear, every two years
	- \$599 copayment for Advanced level hearing aid
	- \$899 copayment for Premium level hearing aid
	 Includes 2-year supply of batteries per aid (non-rechargeable models only) after purchase
	 \$0 copay for provider visits for fittings and adjustments, covered for 12 months after hearing aid purchase
	A TruHearing provider must be used.
Medicare-Covered Dental	\$35 copay
Services*	This does not include services in connection with care, treatment, filling, removal, or replacement of teeth.

PREMIUMS & BENEFITS	THE HEALTH PLAN SECURECARE- OPTION I, MA ONLY (HMO) H3672-014
Routine Dental Services	This plan covers preventive and comprehensive dental services
	Preventive Dental
	You pay a \$0 copay for:
	 2 oral exams every year
	 2 cleanings and 1 set of bitewing X-rays every year
	 1 full mouth X-ray every 3 years
	Comprehensive Dental*
	This plan also covers up to a \$1,000 allowance for covered comprehensive dental services every year. You pay \$0 for covered diagnostic service charges, 20%-50% for covered restorative dental service charges and 50% for covered endodontic, periodontic, prosthodontic and oral surgery service charges. This includes but is not limited to:
	• Fillings
	Root canal
	 Periodontal scaling and root planing
	Extractions
	• Crowns
	• Dentures
	Not every covered dental service is listed here. Also, most services have limits that are not included above. Contact us for more details.
	You must use participating providers for routine dental services. You can find the dental directory on our website at healthplan.org/medicare, or by calling us at 1.877.847.7915 (TTY: 711).
Optional Supplemental Dental	Additional comprehensive dental benefits are available for purchase, with a separate monthly premium. See the "Optional Supplemental Benefits" section in the back of this book.
Vision Services: Medicare- covered exam to diagnose and treat conditions of the eye	\$0 copay

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Vision Services: Medicare-	\$0 copay
covered eyewear	Limited coverage of eyewear related to cataract surgery.
Vision Services: Routine eye	\$0 copay for one exam every year
exam	Routine vision services are provided through plan participating providers. Contact the plan for more details.
Vision Services: Routine	\$0 сорау
eyewear	This plan has a coverage limit for routine eyewear. We will cover up to \$150 toward glasses (lens and frames) or contacts (including fitting exam) every year if purchased at a participating provider.
Inpatient Mental Health	Days 1-5: \$250 copay per day
Services*	Days 6-90: \$0 copay
(Per admission or stay)	
Outpatient Individual or Group Mental Health Therapy Visit*	\$35 copay for Medicare-covered sessions
Skilled Nursing Facility*	Days 1-20: \$0 copay
(Per benefit period, as defined by Original Medicare)	Days 21-100: \$178 copay per day
by Original Medicare)	This plan covers up to 100 days in a skilled nursing facility during each benefit period.
Physical Therapy*	\$40 copay
Ambulance	\$200 copay for all other ambulance services
Authorization required for non-	\$500 copay for air ambulance services
emergency Medicare services.	The above cost shares are for Medicare-covered ambulance services only.
	Emergency transportation is covered worldwide. Covered emergency transportation services outside of the U.S. have a \$25,000 annual plan maximum.
Transportation* (Routine)	\$0 copay
	Covered up to 35 round trips to any health-related location,
	with a plan coverage maximum of \$1,000 per year.
	Services must be arranged with our approved vendor.

PREMIUMS & BENEFITS	THE HEALTH PLAN SECURECARE- OPTION I, MA ONLY (HMO) H3672-014
Medicare Part B Drugs*	20% co-insurance
Part B drugs may be subject to step therapy. See Evidence of Coverage for details	
ADDITIONAL BENEFITS	
Medicare-Covered Foot Exams and Treatment* (Podiatry)	\$35 copay
Routine Foot Care* (Podiatry)	\$35 copay
	Routine foot care is covered for up to 2 visits every year.
Durable Medical Equipment*	20% co-insurance
(like wheelchairs and oxygen) and Prosthetics* (like braces and artificial limbs)	Must meet certain criteria to be covered. Contact the plan for more details.
Diabetic Monitoring Supplies*	 0-20% coinsurance for each Medicare-covered supply to monitor blood glucose. 0% coinsurance for OneTouch/LifeScan supplies including test strips, glucose monitors, solutions, lancets, and lancing devices at a network pharmacy. 20% coinsurance for non-OneTouch/LifeScan supplies including test strips, glucose monitors, solutions, lancets, and lancing devices, with a medical exception, at a network pharmacy. 20% coinsurance for supplies including test strips, glucose monitors, solutions, lancets, and lancing devices, with a medical exception, at a network pharmacy. 20% coinsurance for supplies including test strips, glucose monitors, solutions, lancets, and lancing devices when obtained through a contracted DME Provider. Coverage is limited to 100 strips for a 30-day supply. Additional quantities require coverage review.
Diabetic Therapeutic Shoes or Inserts*	20% co-insurance
Health/Wellness Programs	\$0 copay
(e.g., fitness, tobacco cessation, etc.)	SilverSneakers is the fitness program covered by this plan.

PREMIUMS & BENEFITS	THE HEALTH PLAN SECURECARE- OPTION I, MA ONLY (HMO) H3672-014
Home Health Services*	\$0 copay
Cardiac/Pulmonary Rehabilitation Services*	\$0 copay
Chiropractic Services*	\$20 copay
	Medicare covered chiropractic services only
Over-the-Counter Items (OTC)	\$60 allowance every 3 months
	The unused quarterly allowance amount will not carry over to the next quarter. Unused amounts will not carry over to the next calendar year.
	Members can shop in-store or online through our contracted vendor.
Telehealth Services	\$0 copay
	This applies to phone or virtual visits with our telehealth vendor providers:
	Primary Care Physician Services
	Physician Specialist Services
	 Individual Sessions for Mental Health Specialty Services
	 Individual Sessions for Psychiatric Services
	 Individual Sessions for Outpatient Substance Abuse
	Services must be accessed through our contracted vendor.
Meals*	\$0 copay for meals provided through the approved vendor.
	When you get home after an inpatient hospital stay or immediately following surgery, we cover up to 2 home delivered meals per day for 7 days after discharge. Covered up to 4 times per year.
Personal Emergency Response System (PERS)	\$0 copay Includes the monitoring device and monthly monitoring fees. Services must be accessed through our contracted vendor.

Services with an * may require your provider to obtain prior authorization from the plan.

Optional Supplemental Benefits - Dental

This coverage is available to you for an additional monthly cost of **\$22.60**. This will be in addition to your The Health Plan SecureCare HMO monthly premium (if applicable).

Our plan will cover up to \$1,500 for dental services per plan year. You will be responsible for a portion of the cost for services, as indicated below. The benefit is administered through Liberty Dental providers.

This is not a complete description of benefits. There are covered services that are not listed here. In addition, some of the following services have limitations, exclusions, and maximums. Please contact the plan for complete details.

Monthly Premium	\$22.60
Maximum Benefit – Plan Coverage Limit	\$1,500 per year

Covered Dental Benefits	In-Network You Pay	
Basic Benefits		
Fillings	20%	
Resin-based Composite	20%	
Endodontics	50%	
Scaling and Root Planing	50%	
Periodontal Maintenance	50%	
General Anesthesia/Intravenous Sedation	50%	
Major Benefits		
Crown	50%	
Extractions	50%	
Complete and Partial Dentures	50%	
Denture Adjustment	50%	
Denture Repair	50%	
Denture Reline/Rebase	50%	

How to add this additional Optional Supplemental dental coverage to your plan: Mark the

appropriate section on your initial Medicare Advantage plan enrollment form. You can also add this coverage: Up to 60 days after your effective date or during the Annual Enrollment Period (AEP). This coverage will have an additional monthly cost. Your options are listed on the enrollment form. Please contact the plan for complete details.

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Nondiscrimination Notice

Discrimination is Against the Law

The Health Plan complies with applicable Federal civil rights laws and does not discriminate because of race, religion, color, national origin, age, disability, or sex. The Health Plan does not exclude people or treat them differently because of race, religion, color, national origin, age, disability, or sex. The Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact The Health Plan Customer Service Department. If you believe that The Plan has failed to provide these services or discriminated in another way on the basis of race, religion, color, national origin, age, disability, or sex, you can file a grievance with: The Health Plan Appeals Coordinator, 1110 Main Street, Wheeling, WV 26003, Phone: 1.877.847.7907, TTY: 711, Fax 740.699.6163, Email: info@healthplan.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance The Health Plan Customer Service Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

Centralized Case Management Operations U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1.800.368.1019, 1.800.537.7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

English:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1.877.847.7907 (TTY: 711).

Spanish:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.877.847.7907 (TTY: 711).

Chinese:

注意:如果您使用繁體中文,您可以免費獲得語 言援助服務。請致電 1.877.847.7907(TTY: 711)。

Tagalog:

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1.877.847.7907 (TTY: 711).

French:

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.877.847.7907 (ATS : 711).

Vietnamese:

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1.877.847.7907 (TTY: 711).

German:

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.877.847.7907 (TTY: 711).

Korean:

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1.877.847.7907 (TTY: 711)번으로 전화해 주십시오.



Russian:

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.877.847.7907 (телетайп: 711).

Arabic:

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1.877.847.7907 (رقم هاتف الصم والبكم: 711).

Hindi:

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1.877.847.7907 (TTY: 711) पर कॉल करें।

Italian:

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1.877.847.7907 (TTY: 711).

Portugues:

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1.877.847.7907 (TTY: 711).

French Creole:

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1.877.847.7907 (TTY: 711).

Polish:

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1.877.847.7907 (TTY: 711).

Japanese:

注意事項:日本語を話される場合、無料の言語 支援をご利用いただけます。1.877.847.7907(TTY:711)まで、お電話にてご連絡ください。

Dutch:

MO LOU SILAFIA: Afai e te tautala Gagana fa'a Sāmoa, o loo iai auaunaga fesoasoan, e fai fua e leai se totogi, mo oe, Telefoni mai: 1.877.847.7907 (TTY: 711).

Pennsylvania Dutch:

Wann du (Deitsch (Pennsylvania German / Dutch)) schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1.877.847.7907 (TTY: 711).

Ukranian:

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером (1.877.847.7907) (ТТҮ: 711).

Romanian:

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la (1.877.847.7907) (TTY: 711).

Cushite:

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa (1.877.847.7907) (TTY: 711).

Multi-Language Insert

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-877-847-7915. Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-877-847-7915. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电 1-877-847-7915。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的 翻譯 服務。如需翻譯服務,請致電 1-877-847-7915。我們講中文的人員將樂意為您提 供幫助。這 是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-877-847-7915. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-877-847-7915. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-877-847-7915 sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-877-847-7915. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-877-847-7915번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-877-847-7915. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول بمساعدتك. على مترجم فوري، ليس عليك سوى الاتصال بنا على1-847-847-847 سيقوم شخص ما يتحدث العربية هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-877-847-7915 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-877-847-7915. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

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